



MONTHLY METRICS - A CLOC SURVEY SERIES

BOARD MANAGEMENT SOLUTIONS

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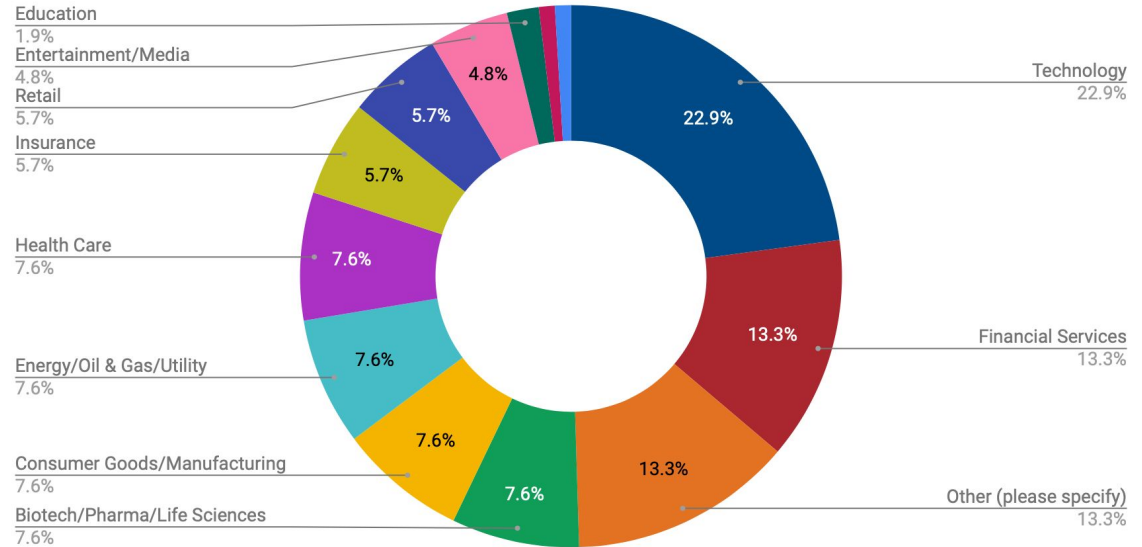
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Ranking Satisfaction of Board
Mgmt Solution Features

Survey Representation

105 CLOC Members
Responded to the Survey

Industry Representation



Quick Stats

95%

Of respondents believe a board mgmt solution is worth the expense

70%

Of respondents believe their board mgmt solution makes their board members' job easier

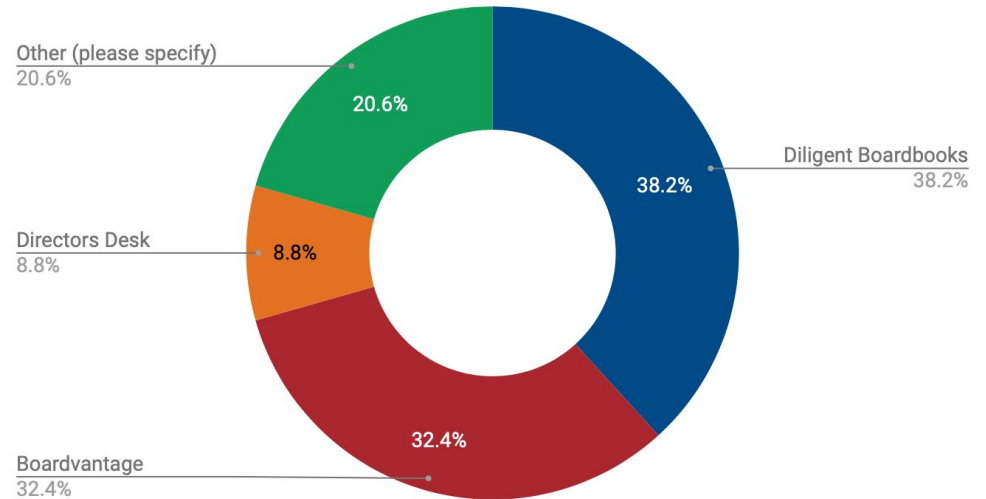
50%

Of respondents are very satisfied or satisfied with their board mgmt solution features

80%

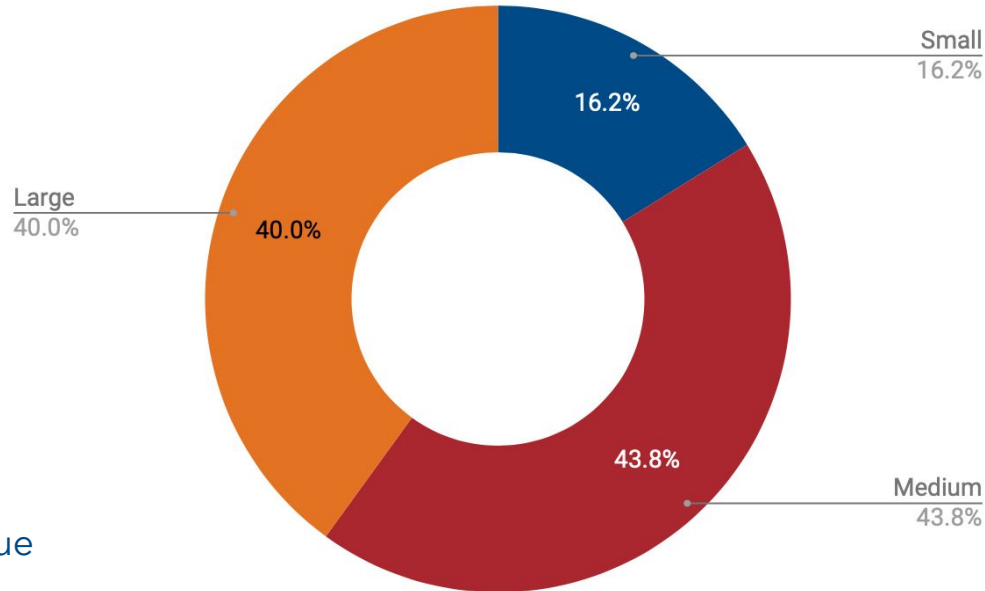
Of respondents indicated Board Books are a top feature they recommend

What board management solution do you use?



Company Size

Respondent Company Size Breakdown



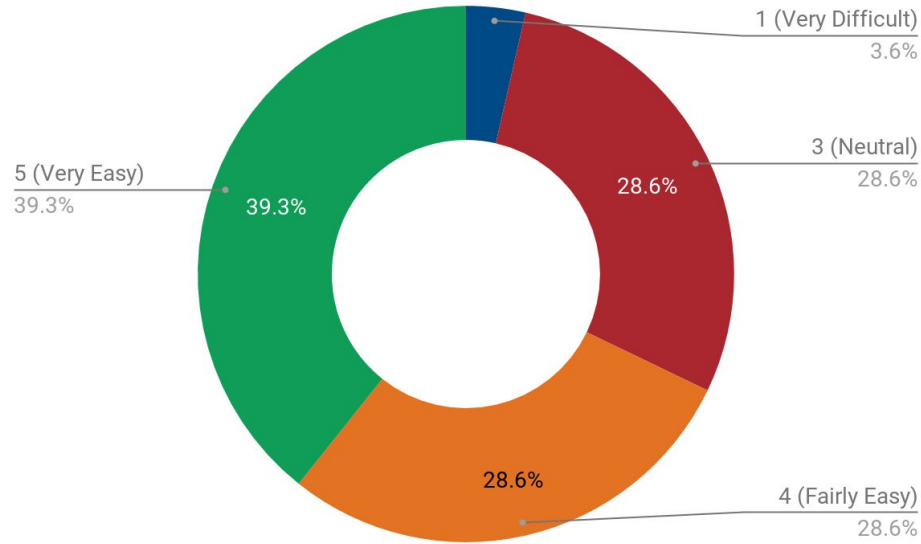
Small: < \$1B revenue

Medium: \$1B-\$9.9B revenue

Large: \$10B+ revenue

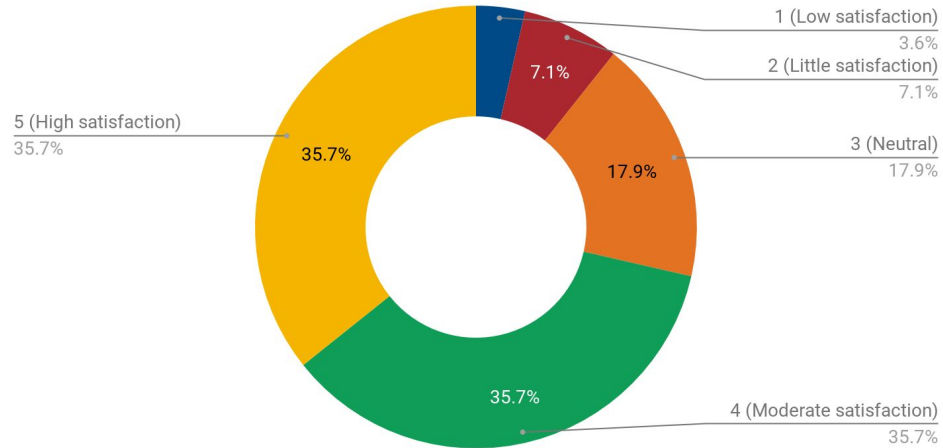
Ease of Implementation

How easy was it to implement your board management solution (with 1 being very difficult and 5 being very easy)?



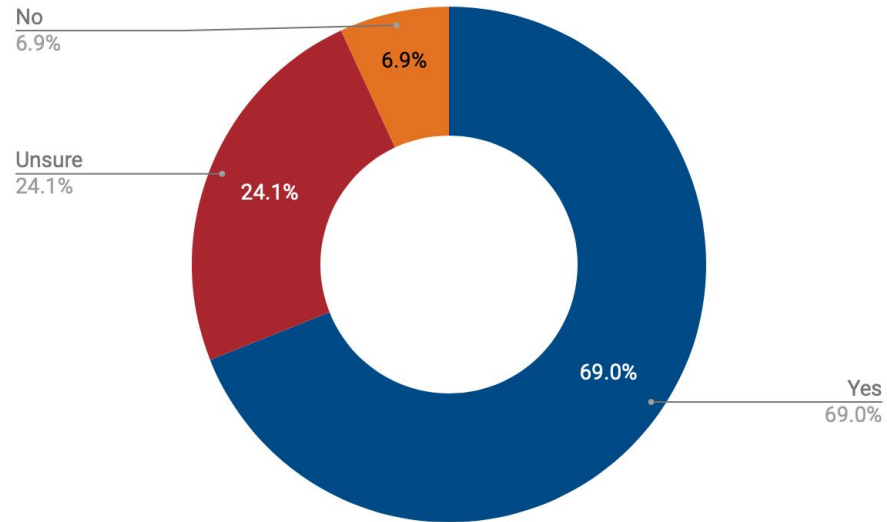
Satisfaction with Current Board Management Solution

How would you evaluate the customer service provided by your board management solution provider (1 - Low; 5 - High)?



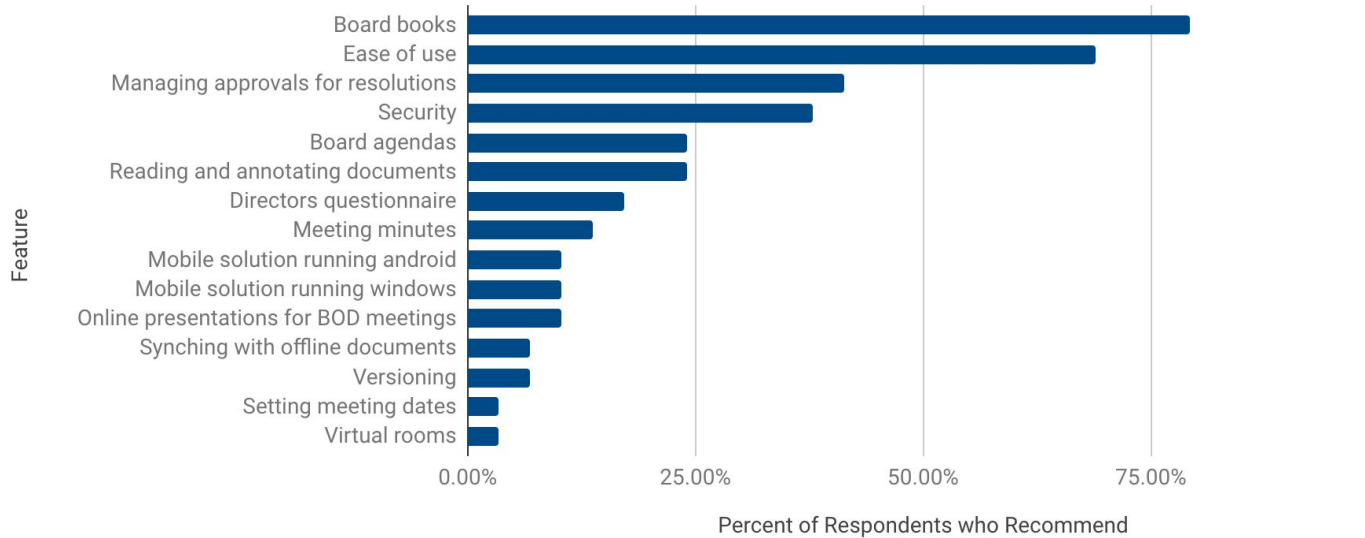
Use of Board Management Solution and Board Member Job Ease

Do your Board Members find using the solution makes their job easier?



Top Recommended Features for Board Management Solution

Based on your experience, what are the top 3 - 5 features you would recommend for a board management solution?



Ranking Satisfaction of Board Management Solution Features

Top three most satisfactory features:

1) Security

2) Board Books

3) Ease of Use

Top three least satisfactory features:

1) Versioning

2) Mobile Solution Running Android

3) Board Agendas

Respondents also noted that some board management solutions lack critical features including: Meeting minutes; Managing approvals for resolutions; Board books; and Directors questionnaires.

Checkout all of CLOC's surveys at:
<https://cloc.org/achieve/cloc-metrics/>